# FIFA Women's World Cup 2023™ Prize Draw

# **Terms and Conditions**

#### 1. Introduction

This is a prize draw to win one of the following FIFA Women's World Cup 2023<sup>™</sup> (the **Cup**) experiences (together, the **Promotion**):

- (a) A Cup finals package (5 to be won). Each package includes:
  - 1 double pass VIP entry to the final Cup game, scheduled to take place on 20 August 2023 in Sydney, NSW,
  - return economy flights for the winner and their guest, to and from the winner's nearest international airport in New Zealand to Sydney, NSW,
  - 2 nights twin share accommodation in a minimum 4-star hotel, including breakfast daily,
  - return airport to hotel transfers, and return hotel to Cup match transfers,
  - US\$200 Visa prepaid card (USD\$100 per person), and
  - food and drink at the game and a merchandise pack,
- (b) A Cup Opening Ceremony Package (5 to be won). Each prize includes:
  - 1 double pass VIP entry to the Opening Ceremony and Game of the Cup, scheduled to take place on 20 July 2023 in Auckland, New Zealand, and
  - food and drink at the game and a merchandise pack,
- (c) A Cup Semi-Finals Package (20 to be won). Each prize includes:
  - 1 double pass VIP entry to the semi-finals game of the Cup, scheduled to take place on 15 August 2023 in Auckland, New Zealand, and
  - food and drink at the game and a merchandise pack,
- (d) Cup Match Package (20 to be won). Each prize includes:
  - 1 double pass VIP entry to a Cup match in New Zealand, and
  - food and drink at the game and a merchandise pack.

When a winner claims this prize, they will select (on a first in first served basis) one of the below Cup matches their double pass VIP entry would be for:

- Match 1 (NZL VS NOR) (8 to be won)
- Match 17 (NZL VS PHI) (4 to be won)
- Match 33 (SUI VS NZL) (4 to be won)
- Match 45 (ARG VS SWE) (4 to be own)
- (e) Meet & Greet with Claudia Bunge (1 to be won). All winners of a prize listed from (a) to (d) above will be placed into second draw. The winner will receive a 1 hour meet and greet with Claudia Bunge for up to 10 people (bonus prize) in addition to the prize won in the original draw. The meet and greet with Claudia Bunge will be scheduled to take place in Auckland, New Zealand after the conclusion of the Cup.

We, BNZ, are the promoter and Visa Worldwide Pte. Limited is the prize provider. Please contact us with any queries.

You agree to these terms with us by entering the Promotion. New Zealand law applies.

#### 2. How to Enter

The Promotion opens at 00:01 (NZT) on Tuesday 5 April 2023 and closes at 23:59 (NZT) on Friday 26 May 2023 (the **Promotion Period**).

#### As an individual

If you're an individual, you enter by completing and submitting the registration form at <a href="https://www.visa.co.nz/campaign/bnz-findyourway-cardholder">www.visa.co.nz/campaign/bnz-findyourway-cardholder</a> and making a payment\* of any value with your Card during the Promotion Period.

Your Card must be a BNZ Lite Visa, Flexi Debit Visa, BNZ Advantage Visa Classic, BNZ Advantage Visa Platinum, Business First Lite Visa, Advantage Visa Business, Business First Control Visa, BNZ Purchasing card (including ePurchasing cards) or Flexi Debit for Business.

Entries are open to BNZ customers who are New Zealand residents aged 18 or older, and who are not our or the prize provider's staff or their household, at time of entry.

## As a business

If you're a business, you enter as follows:

- If you're not already a BNZ Pay or BNZ PayClip customer: register your interest for these products by visiting <a href="https://www.visa.co.nz/campaign/bnz-findyourway-business">www.visa.co.nz/campaign/bnz-findyourway-business</a>, or
- If you're already a BNZ Pay or BNZ PayClip customer: registering for the Promotion at <u>www.visa.co.nz/campaign/bnz-findyourway-business</u>, and accepting a payment\* of any value for your business with BNZ Pay or BNZ PayClip,

You're ineligible if your business is:

- not operated in New Zealand, or
- owned and/or operated by a staff member of BNZ, its related companies or agents associated with the Promotion, or their immediate family members.

\*The payment must not be incomplete, reversed, refunded, or cancelled. There is no minimum spend. You can only enter once. Some payments aren't eligible for the Promotion: cash advances, balance transfers, interest charges, bank fees, gambling, betting or lottery transactions, and unauthorised transactions, transactions with securities brokers or dealers, transactions for cryptocurrency and contracts for difference.

## 3. Selecting the Winners

The prize provider's agent will randomly select the winners on 30 May 2023. In the draw for winners, the prizes will be drawn in the same order as paragraph 1. Additional reserve entries will be drawn and recorded in order in case an invalid entry or ineligible entrant is drawn, or the winner is uncontactable. We'll contact the winners by 7 June 2023 using the email and telephone details we hold.

A winner must claim their prize within two business days of being notified or forfeits it. The winner must supply all information to enable prize fulfilment (including the full name and contact details of themselves and their travel companion) within five business days of being notified or forfeits the prize.

A winner also forfeits their prize if they were not eligible to enter, as we may determine at any time, or is drawn for more than one prize (except for the bonus prize). If any prize is forfeited, the first additional reserve entry will be the winner and we will notify them using the above process.

**Important**: Be scam savvy. We'll never ask you to click a link or provide personal details to claim a prize. Check out our <u>security guide</u> for more information on staying safe online.

#### 4. Conditions

Prizes aren't transferable, exchangeable, or negotiable. Prizes are not redeemable for cash. All results are final and we won't enter into correspondence.

We may decide that you forfeit your prize if you're a BNZ customer with accounts that are in default, or closed due to misconduct.

You consent to our and the prize provider using your name, photo, hometown and image for publicity and promotional purposes. You must make yourself available for publicity photographs relating to the Promotion on request for no additional compensation.

See clauses 1 to 8 of the Schedule for further terms applicable.

## 5. Compliance Checks

We or the prize provider may need to check you or your entry. This includes your name, address, age, place of employment, and other information we might reasonably ask for.

We can disqualify you at any time for being fraudulent, dishonest or misleading, or otherwise acting outside these terms.

# 6. Our Liability

We, the prize provider, and our respective employees and affiliates, are not liable for any losses (both direct and indirect) resulting from this Promotion or a prize itself.

See clauses 9 to 11 of the Schedule for further terms applicable.

## 7. Your Privacy

We may collect, store, and use your information to conduct this Promotion and for future promotional and publicity purposes. See our <u>Master Privacy Policy</u> for more information on our privacy practices. We may also share your information with the prize provider and any third parties provider associated with this promotion on these same terms and in accordance with their privacy policy. We own any entries in the Promotion.

## Schedule

## Additional terms for clause 4 (Conditions)

The following terms are included in paragraph 4 of the Terms. Where there's inconsistency between the Terms and the Schedule, the Schedule prevails.

- 1. Unless expenses are expressly stated in these Terms to be expenses which are part of any prize, all other expenses incurred by the winner and their guest in preparation for, or during the prize, are the responsibility of the winner and their guest, including but not limited to, travel or accommodation costs, costs associated with getting to and from the awarded Cup match, meals, transfers, insurance and any applicable insurance excesses, spending money, incidentals, mini-bar, laundry, room service, telephone calls and all other ancillary costs. A credit card imprint will be required from the winner at check-in to the hotel for all incidental charges.
- 2. Where relevant, the itinerary will be determined by us in our absolute discretion. Frequent flyer points will not form part of a prize.
- 3. Travel dates are set by us. All travel is subject to availability at all times and may be dependent on select seat class with airlines or specific room category availability with an accommodation partner. Details of the winners and their guests must be provided to us at least 35 days before the outbound flight departure date and cannot be amended after this date. Winners are responsible for any amendment fees issued by airlines or suppliers once booking is confirmed and ticketed. It is a winner's responsibility to organise transport to/from the airport departure/return point and to/from the airport to the hotel accommodation.
- 4. Winners and their guests must travel together, including travelling on the same flights and staying in the same accommodation. No compensation or alternative travel plans will be arranged should the winner and/or their guest miss their outbound or return flights or fail to meet any check in requirements for any reason. These costs will be the sole responsibility and expense of the winner and their guest.
- 5. We recommend that winners and their guest have valid travel insurance for their period of travel. During the entire duration of a prize, a nominated parent/guardian must accompany any person under 18 years of age.
- 6. Prizes are subject to the standard terms and conditions of individual prize and service providers. The Cup ticket prizes are subject to the event venue and ticket terms and conditions, including any applicable age restriction. We and the event organisers reserve the right to eject any winner (and/or their companion/s) for any inappropriate behaviour, including but not limited to intoxication, whilst participating in any element of a prize.
- 7. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond our reasonable control, including but not limited to technical difficulties, unauthorised intervention or fraud, we reserve the right, in our sole discretion, to the fullest extent permitted by law: (a) to disqualify you; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the Promotion, as appropriate.
- 8. If any prize (or part of it) is cancelled or postponed for any reason, the winner agrees to forfeit the specified element and no cash alternative offer will be granted in lieu of the part of that prize. We, in our discretion, may substitute the prize (or that part of the prize) with a prize to the equal value and/or specification, subject to any written directions from a regulatory authority.

# Additional terms for clause 6 (Our Liability)

The following terms are included in paragraph 6 of the Terms. Where there's inconsistency between the Terms and the Schedule, the Schedule prevails.

- 9. Nothing in these Terms limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Consumer Guarantees Act 1993, as well as any other implied warranties under similar consumer protection laws in New Zealand ("Non-Excludable Guarantees").
- 10. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, we (including our respective officers, employees and agents) are not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under our control); (b) any theft, unauthorised access or third party interference; (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by us) due to any reason beyond our reasonable control; (d) if the appearance of Claudia Bunge or any Cup event is delayed, postponed or cancelled for any reason beyond our reasonable control; (e) any tax liability incurred by you (including if you're a winner); or (f) use of a prize.
- 11. As a condition of accepting the prize, we may ask you (and your companion/s) to enter into a form of waiver or release with respect to use of a prize or the Promotion.